

Report of Survey  
for International Citizens Kisarazu City  
【Summery】

December, 2020

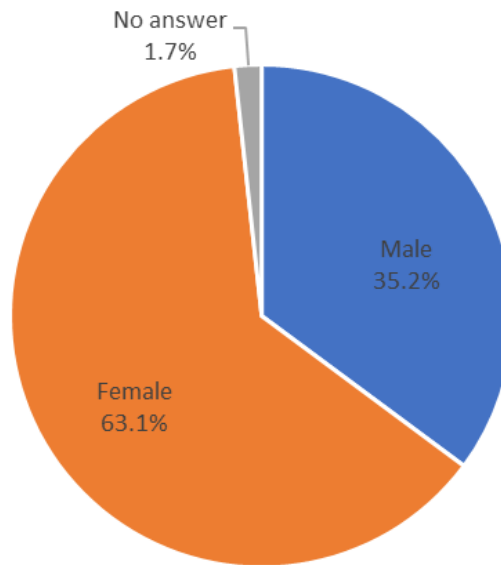
City of Kisarazu

Regional Revitalization Promotion Division, Planning Department

## Result of the survey

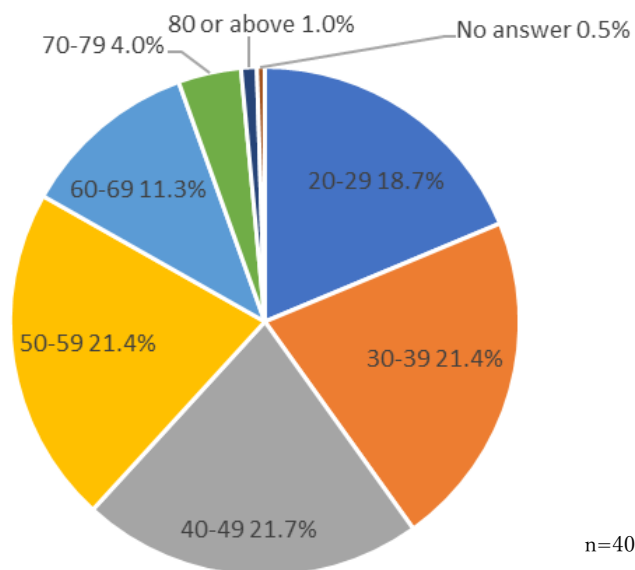
### ① About you

Q1) Please state your gender.



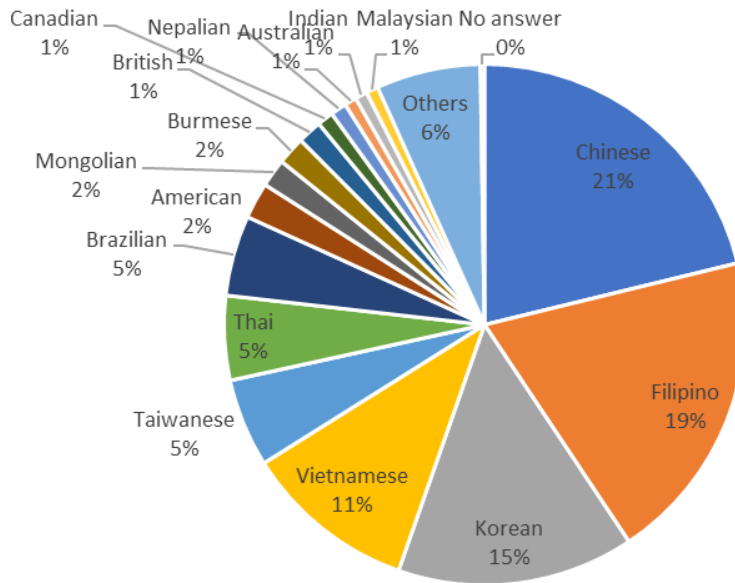
n=401

Q2) Please state your age group.



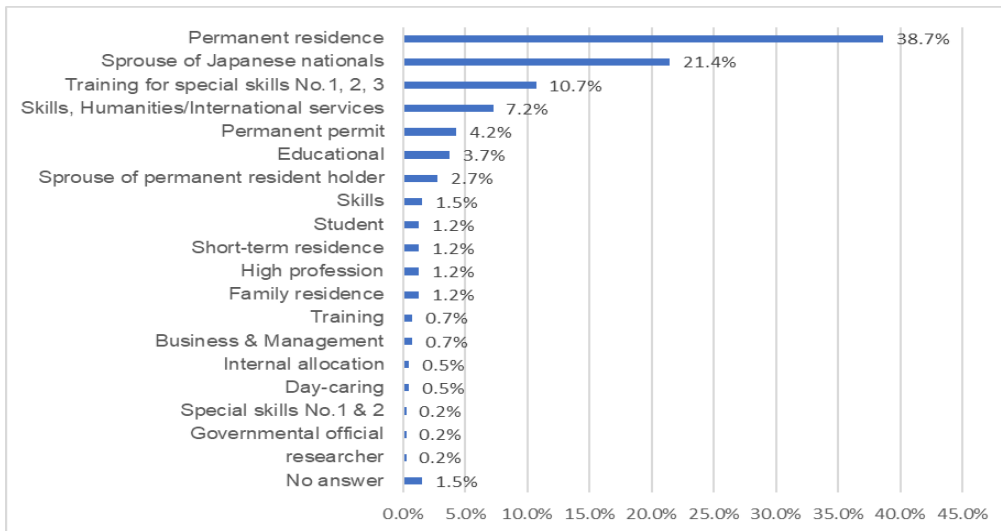
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**Q3) Please state your nationality.**



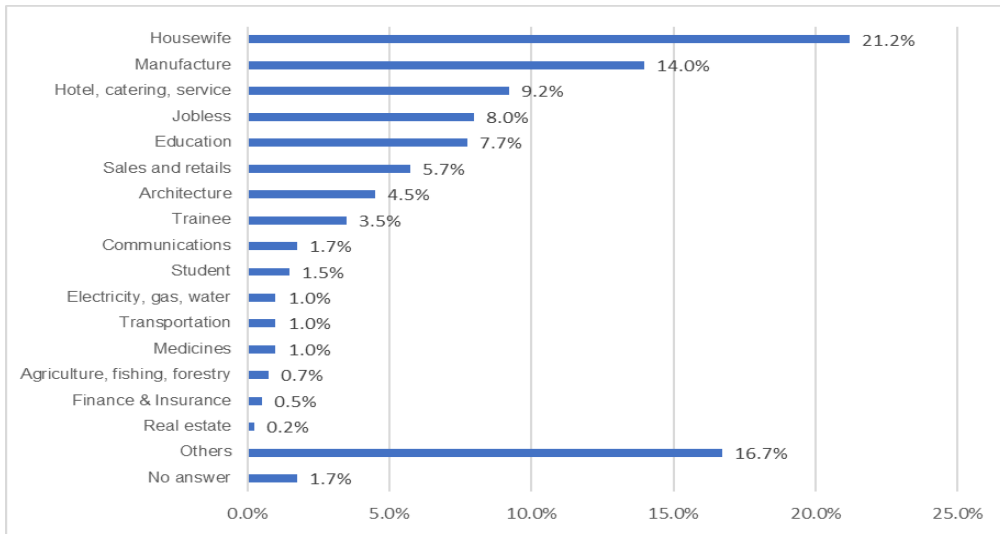
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**Q4) Please state your type of residence visa.**



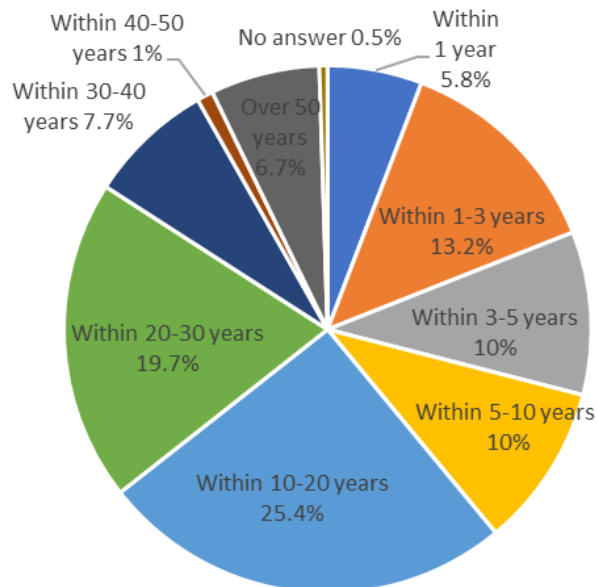
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Q5) Please state your occupation.



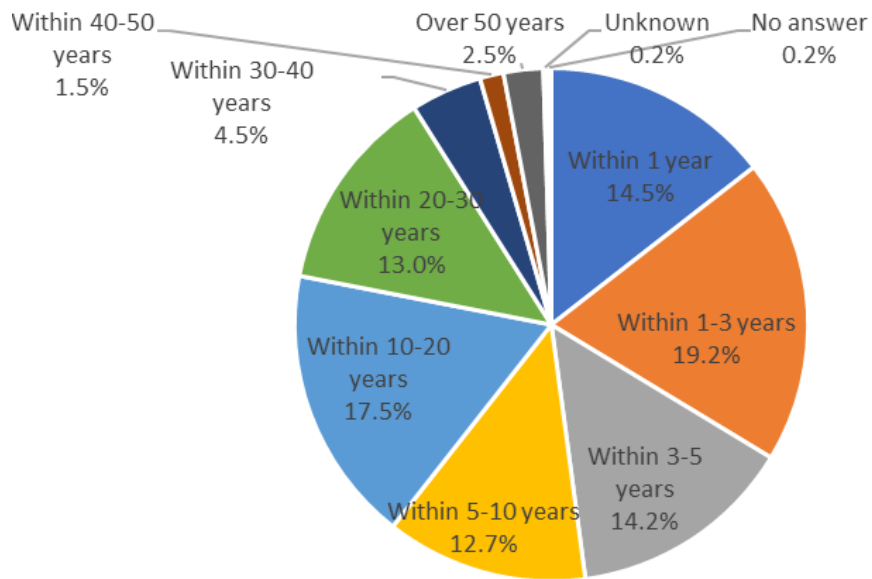
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Q6) How many years have you been living in Japan?



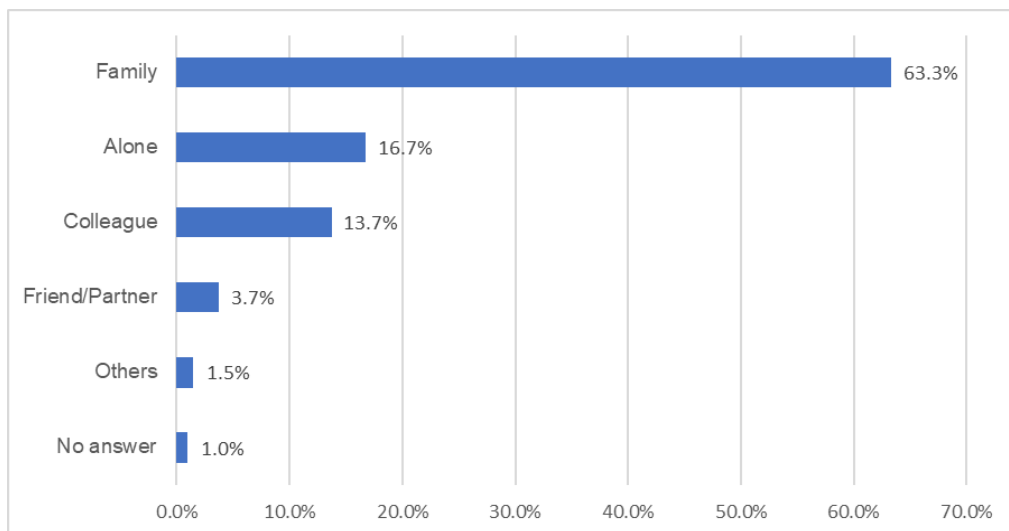
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**Q7) How many years have you been living in Kisarazu city?**



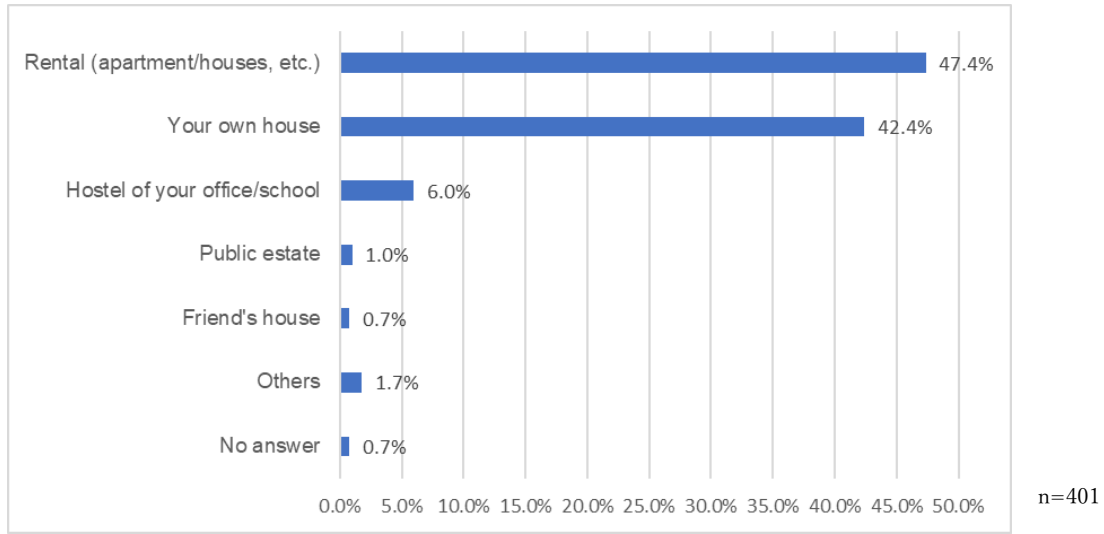
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**Q8) Whom are you living with?**



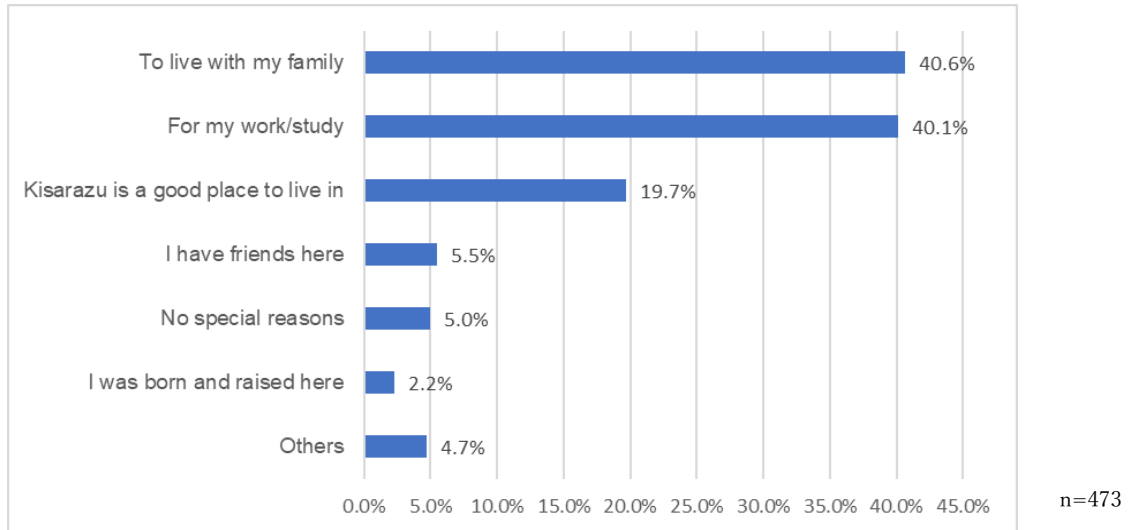
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**Q9) What form of housing are you living in?**

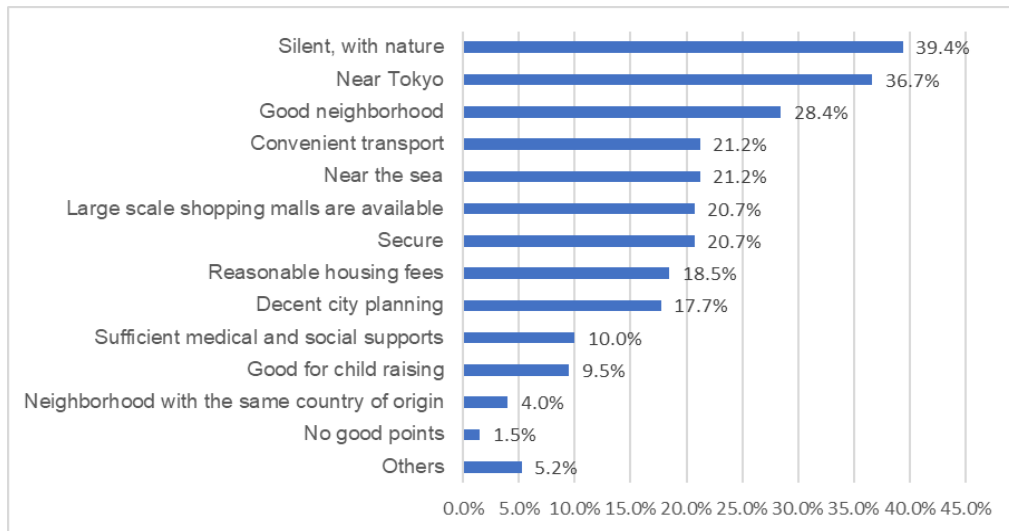


**② About Kisarazu City**

**Q10) Please state the reason for living in Kisarazu city. (Multiple answers)**

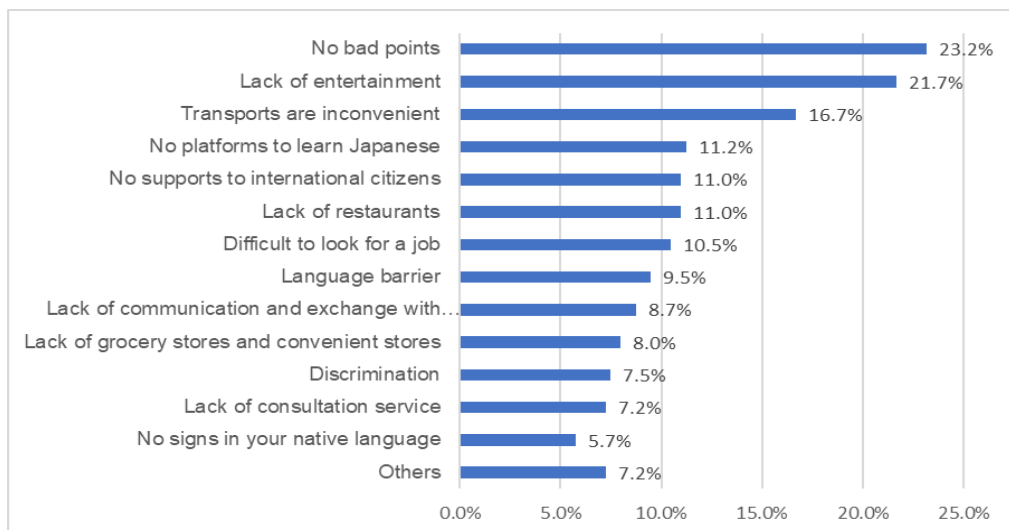


**Q11) Please state the good points of your town. (Multiple answers)**



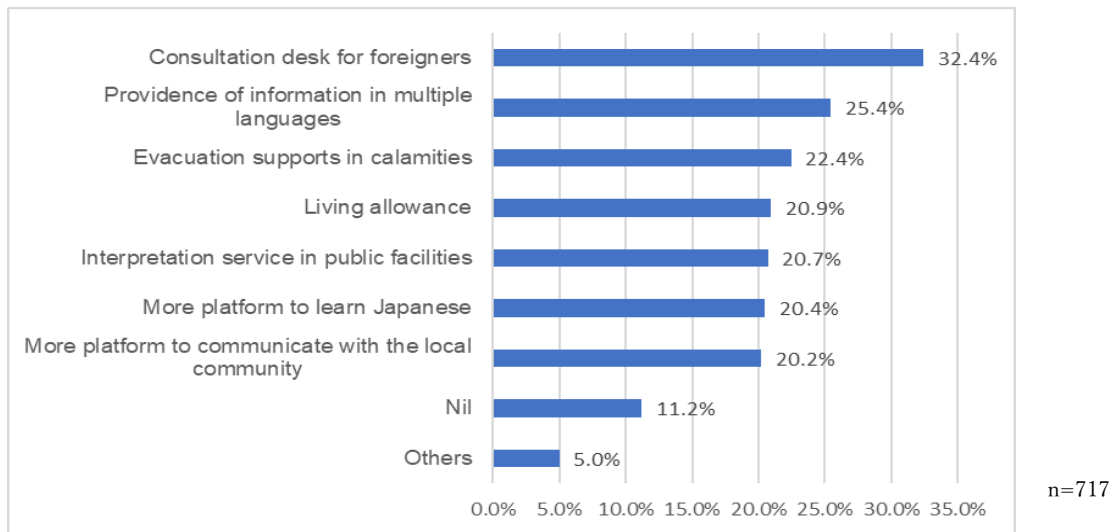
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**Q12) Please state the bad points of your town. (Multiple answers)**

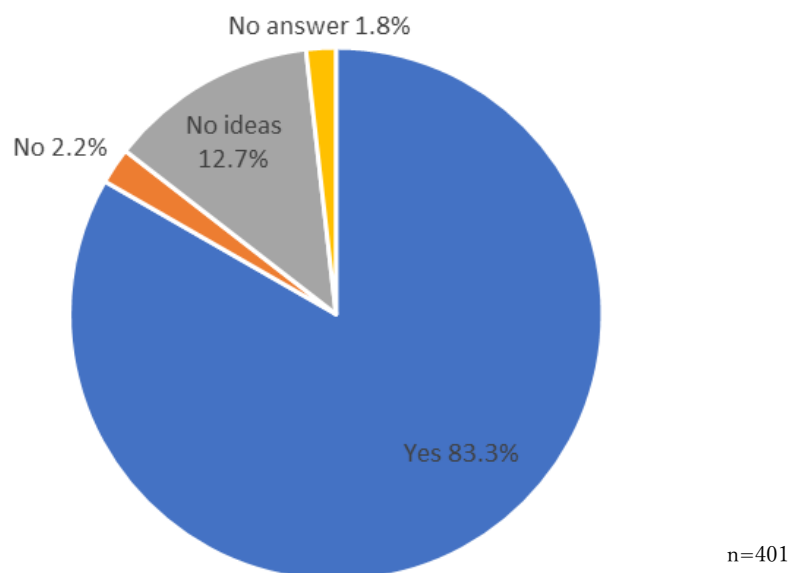


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Q13) What is necessary to make our environment better to live in? (Multiple answers)



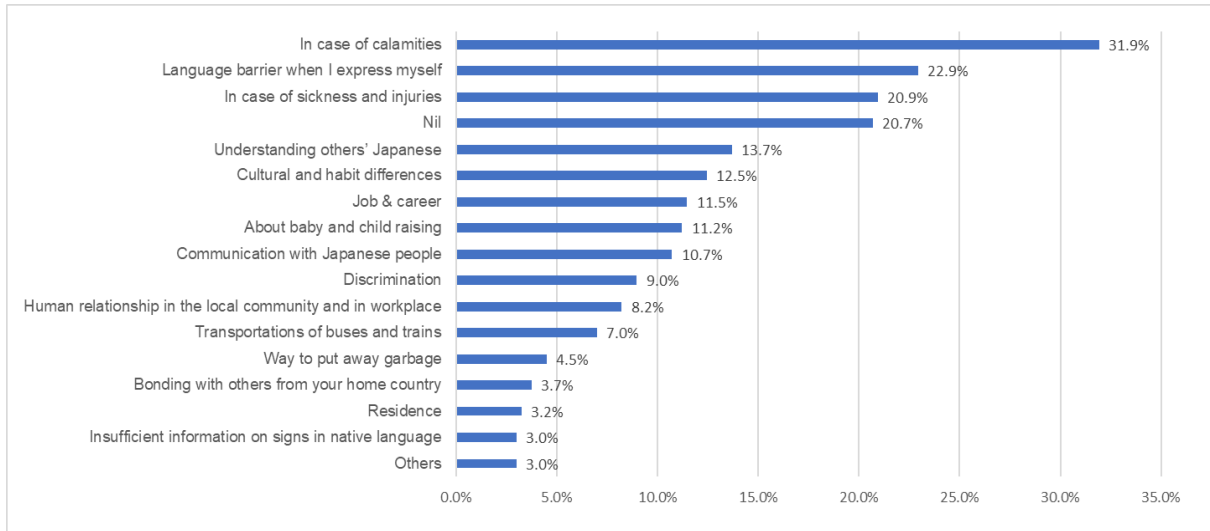
Q14) Do you want to continue to live in Kisarazu?



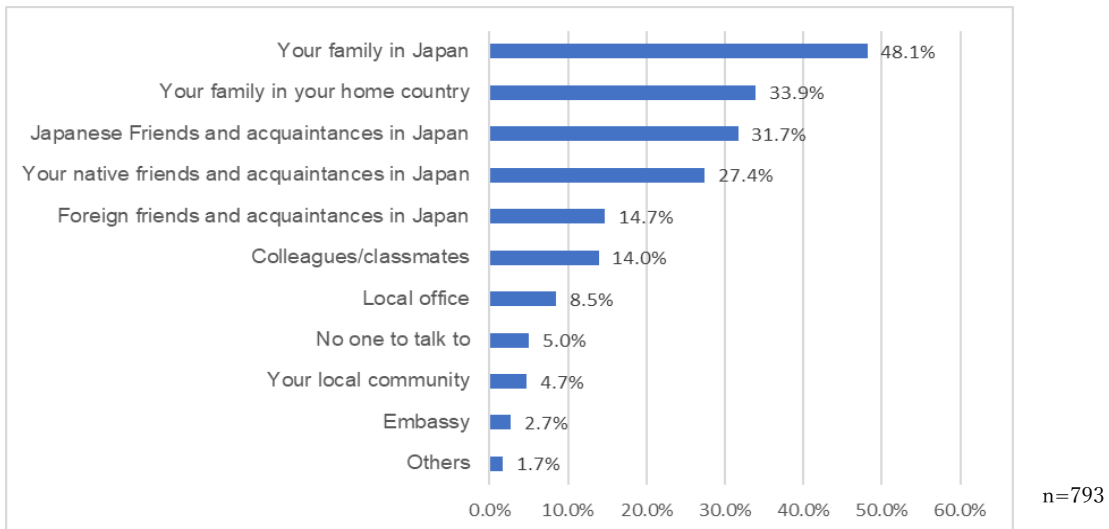


### ③ About Your Life

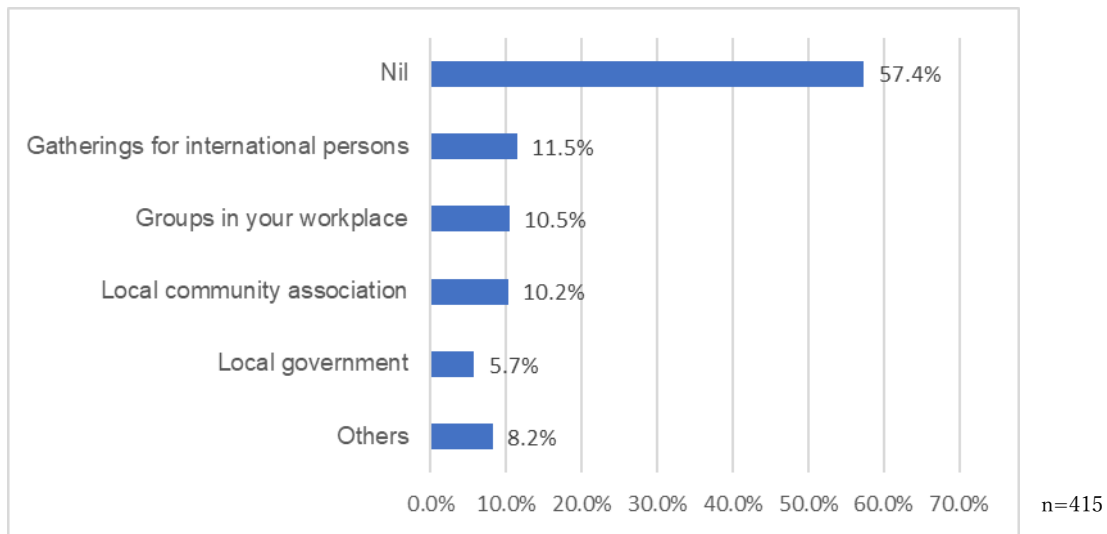
Q15) Do you have worries in your daily life? (Multiple answers)



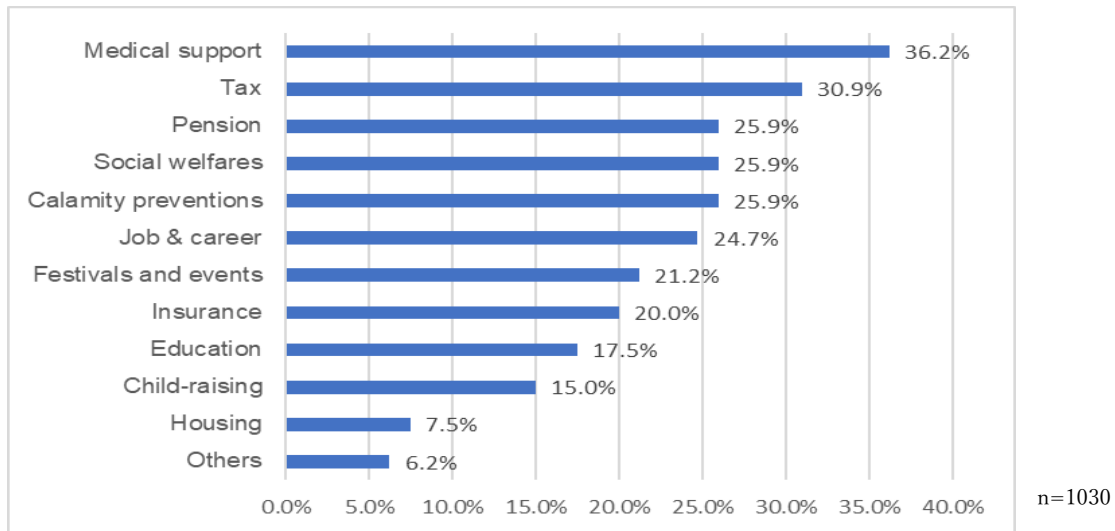
Q16) Whom do you talk to when you have worries and problems? (Multiple answers)



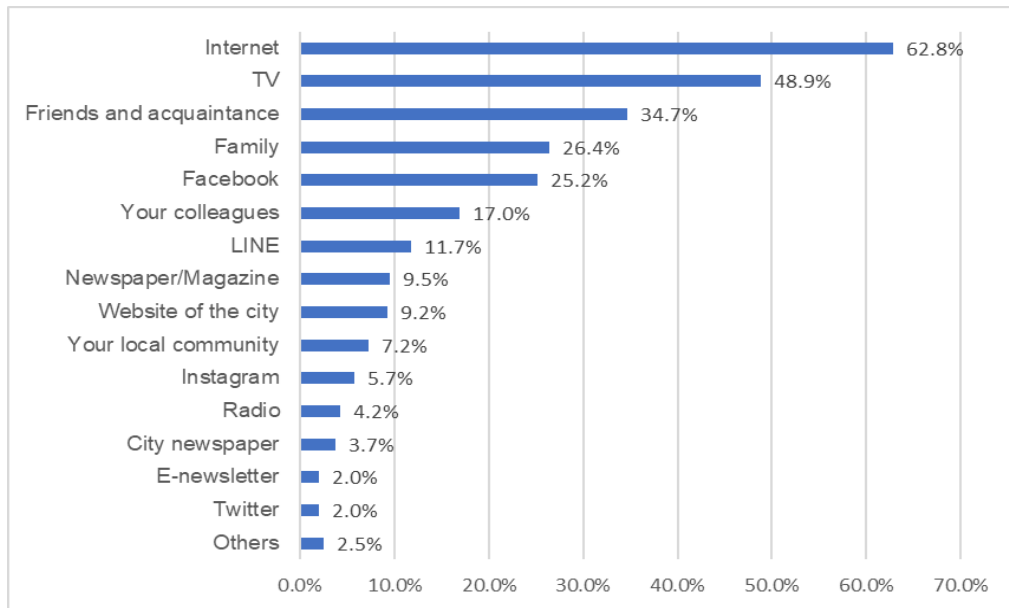
**Q17) Are you participating in any communities? (Multiple answers)**



**Q18) What do you specifically want to know in our daily life? (Multiple answers)**



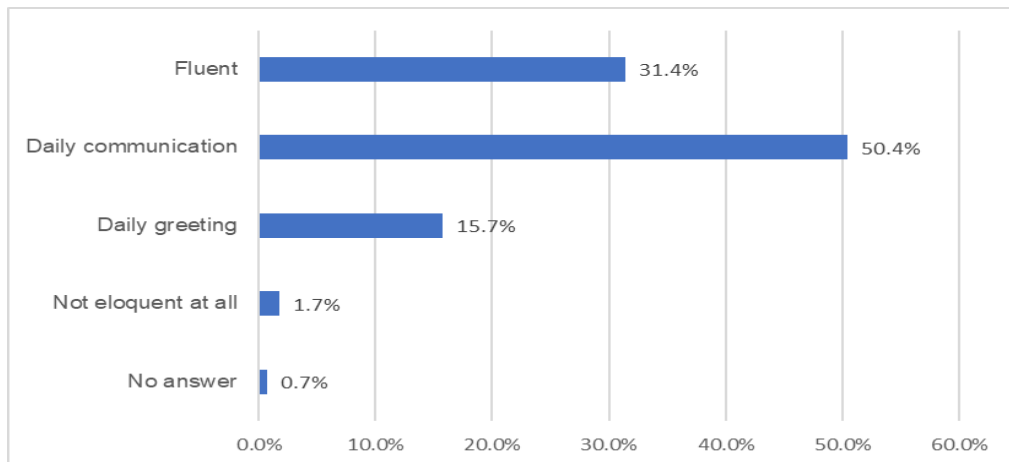
Q19) How do you get necessary information for your daily life? (Multiple answers)



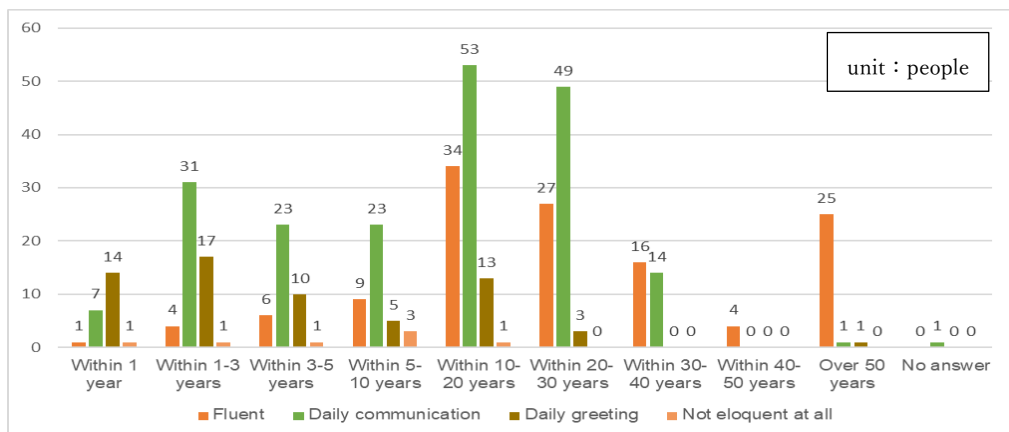
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④ About Japanese

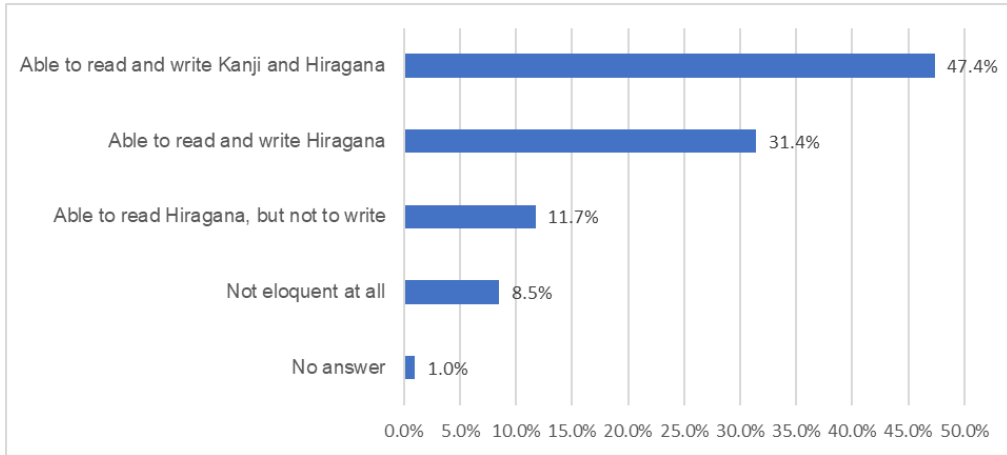
Q20) Please state your Japanese speaking proficiency.



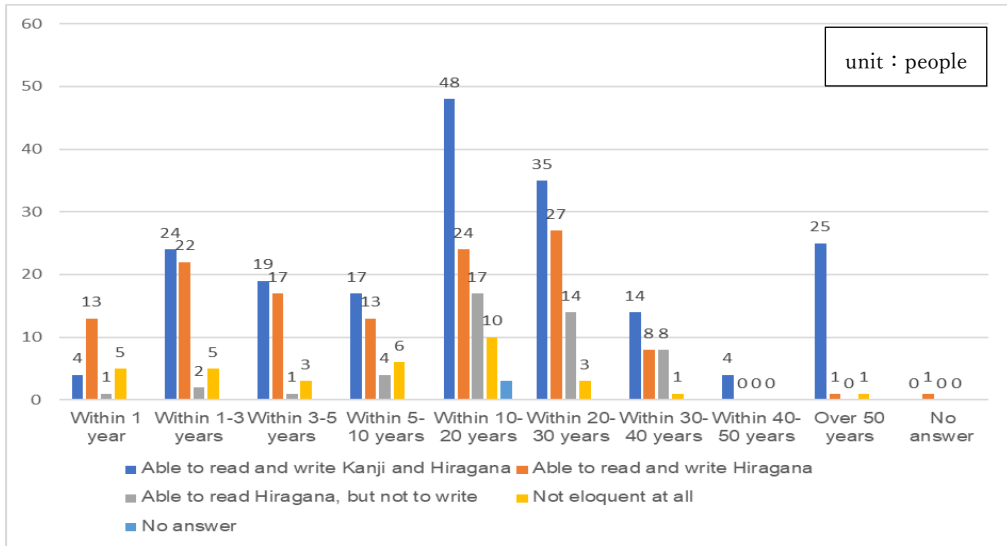
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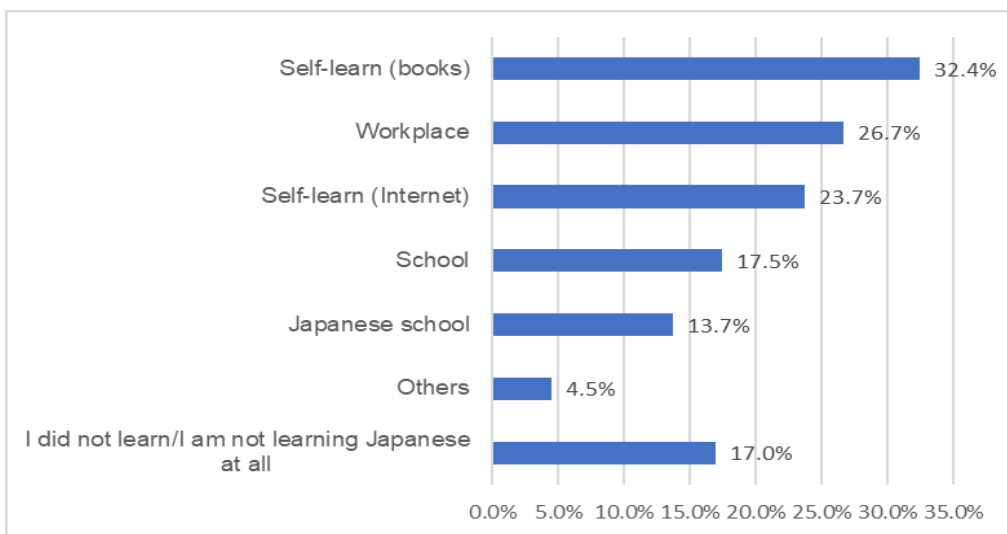
**Q21) Please state your Japanese reading and writing proficiency.**



n=401



**Q22) How did you learn/are you learning Japanese? (Multiple answers)**



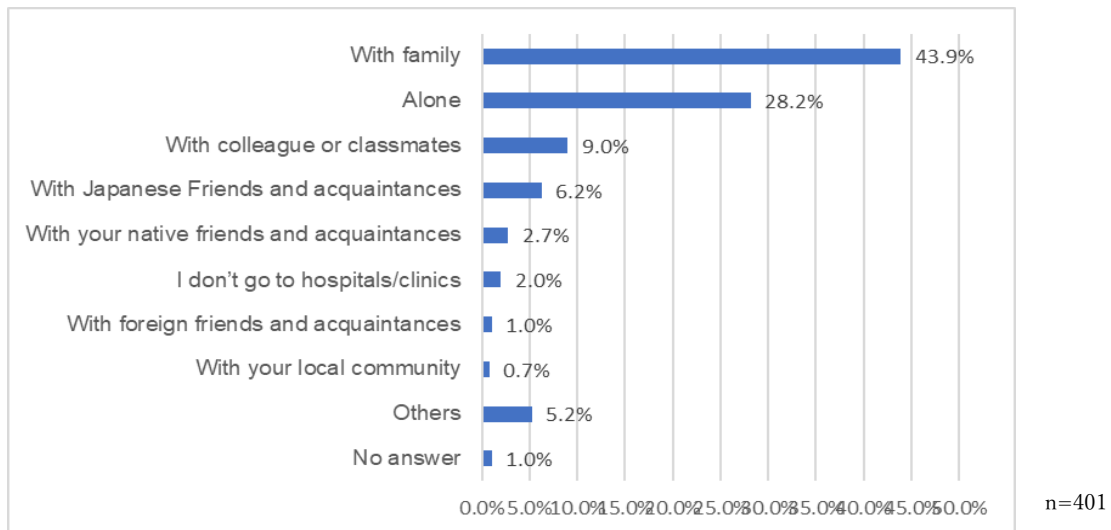
n=543

Q23) If you are able to learn Japanese in Kisarazu city, what do you see important? (Please select the most important three in sequence)

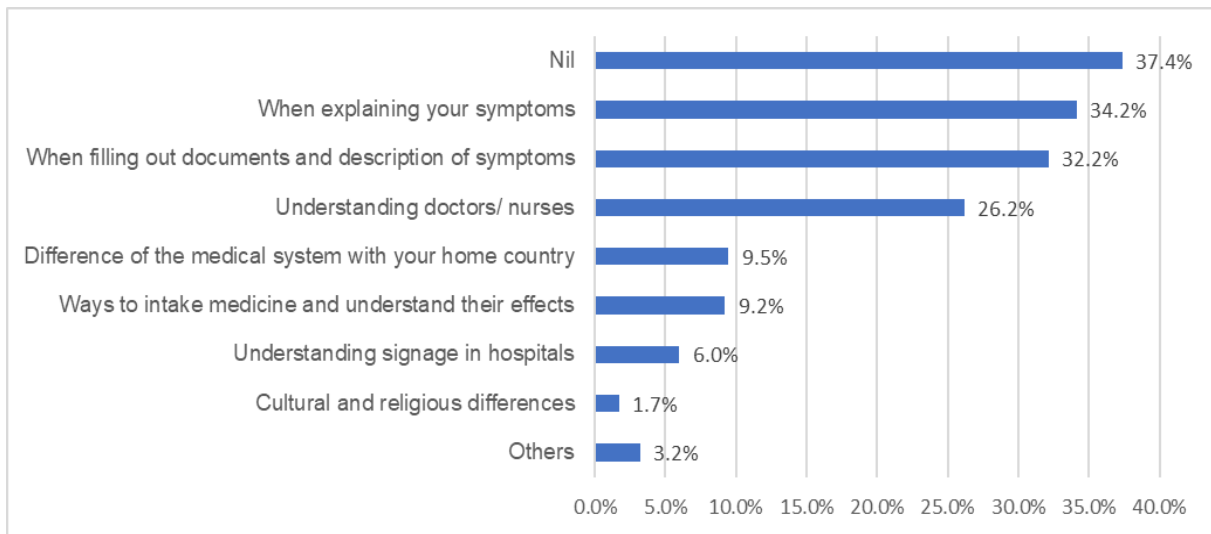


## ⑤ About Medical Support

Q24) How do you go to hospitals and clinics?



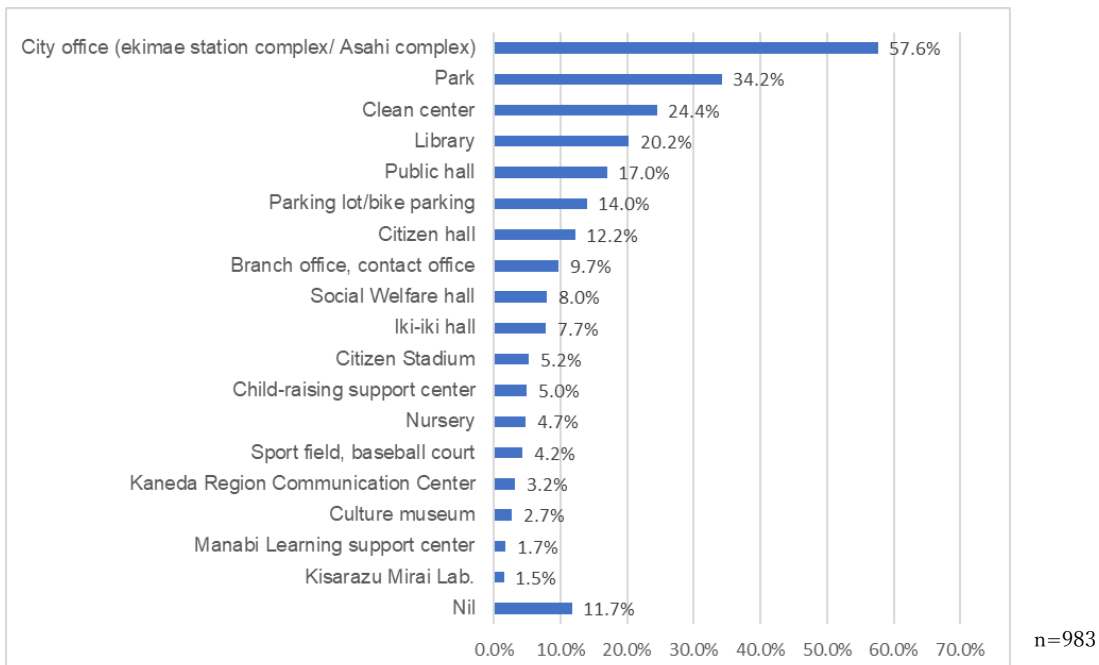
**Q25) Do you have worries and problems when you visit hospitals/clinics? (Multiple answers)**



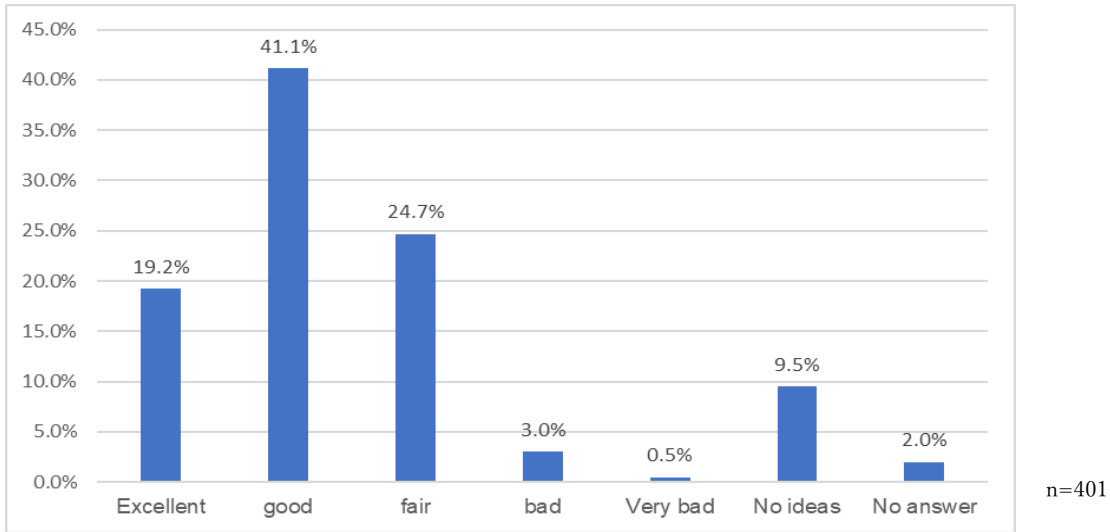
**⑥ About City Office**

n=640

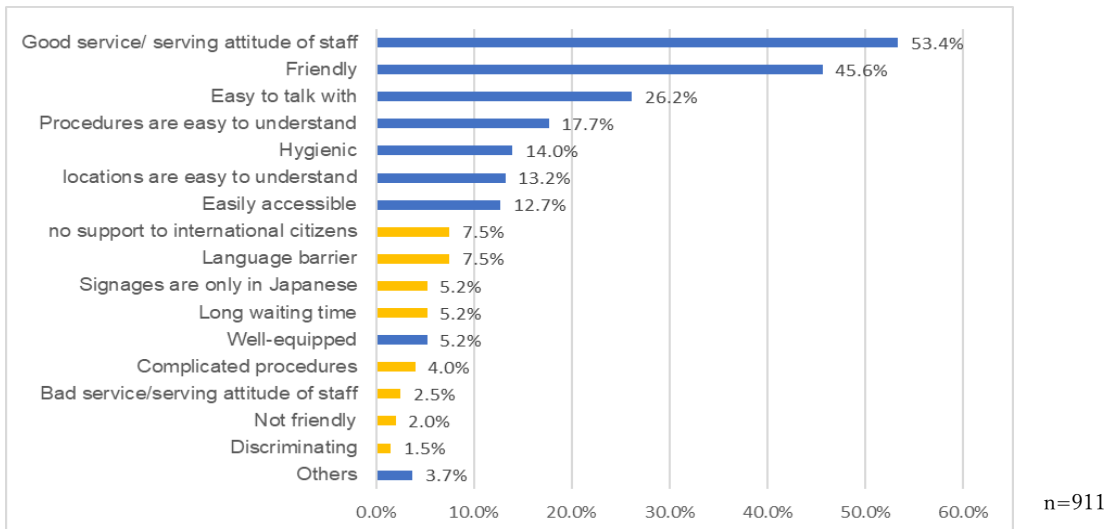
**Q26) Have you used any facilities of our city office? (Multiple answers)**



Q27) Which one of the followings matches with the services provided by the city office?

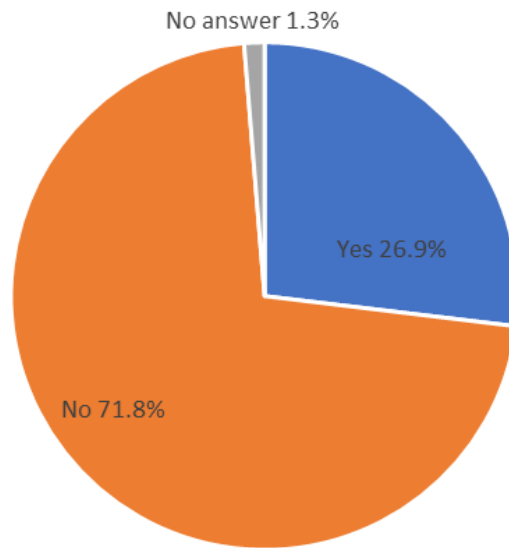


Q28) Please select the ones match with the administrative services provided by Kisarazu city office. (Multiple answers)



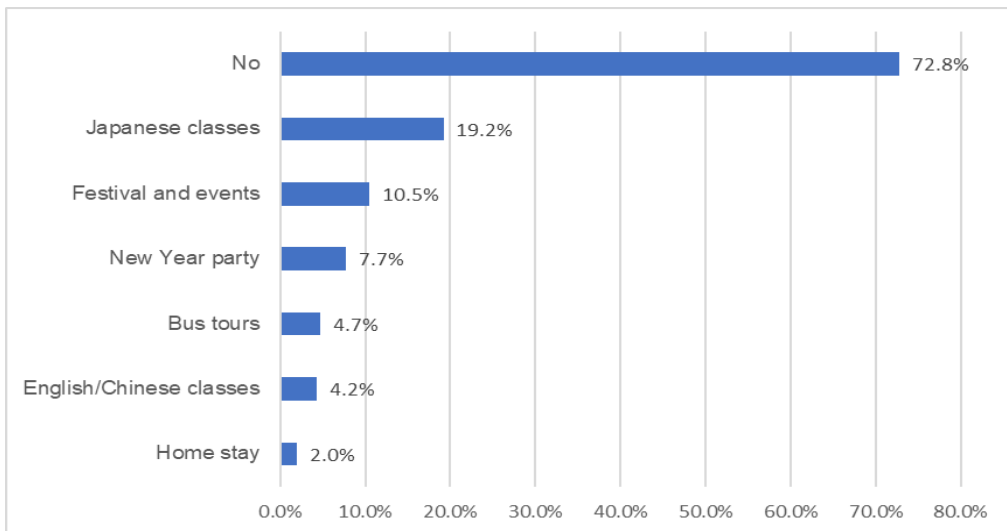
⑦ About Kisarazu International Friendship Association

Q29) Have you heard of the Kisarazu City International Friendship Association (KIFA)?



n=401

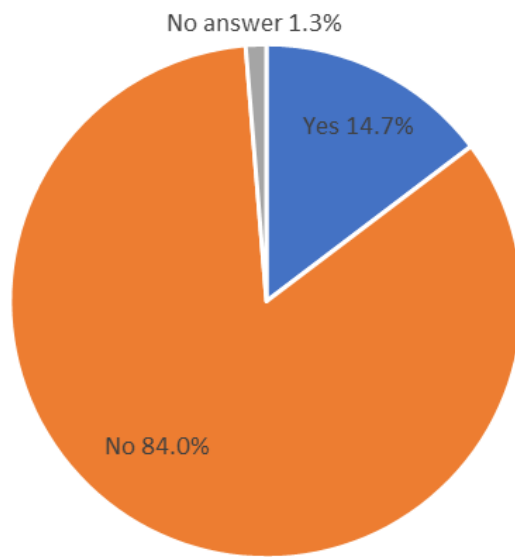
Q30) Are you familiar with the following KIFA activities? (Multiple answers)



n=486

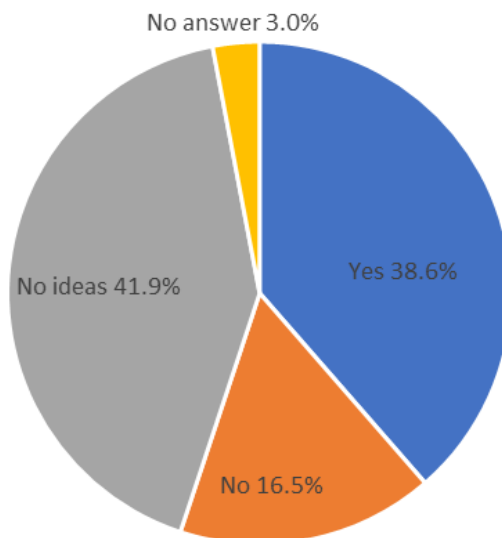


Q31) Have you ever participated in any KIFA activities?



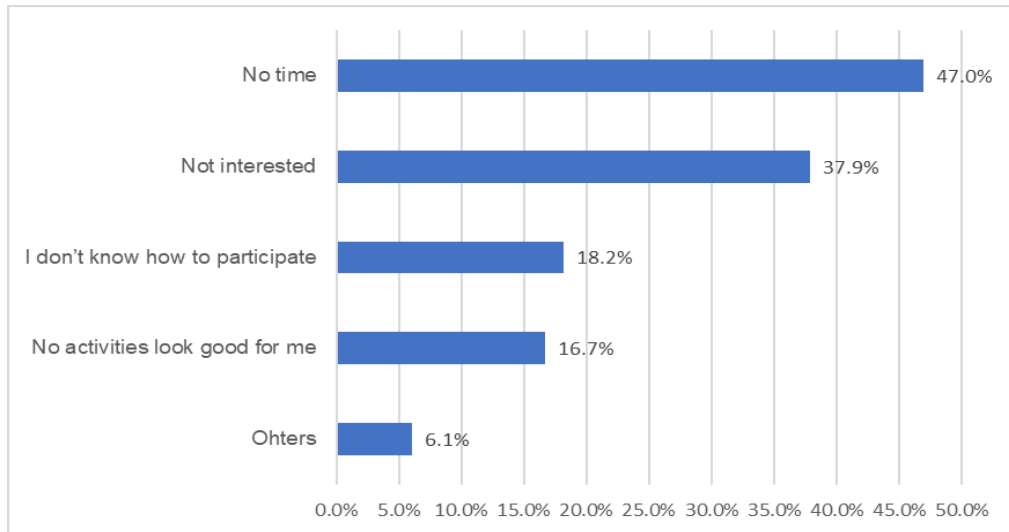
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Q32) Do you want to participate in KIFA's activities?



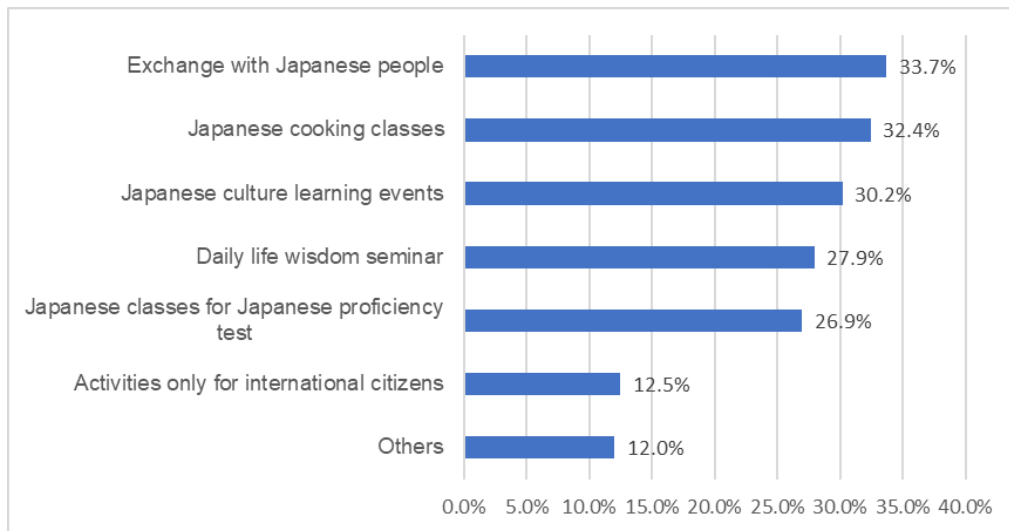
n=401

Q33) For those who have chosen (2) No in Q32, please state the reason(s). (Multiple answers)



n=83

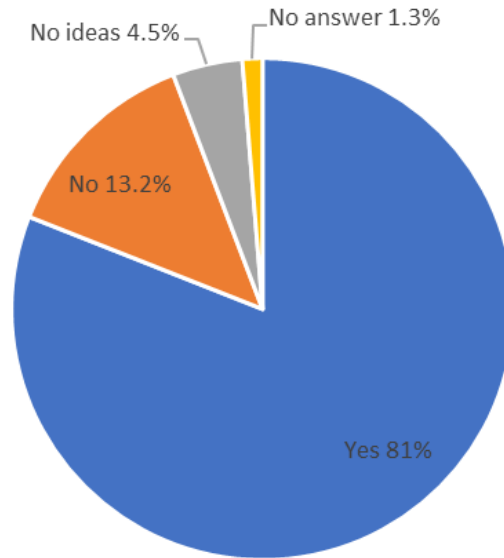
Q34) What activities will be appealing to you? (Multiple answers)



n=704

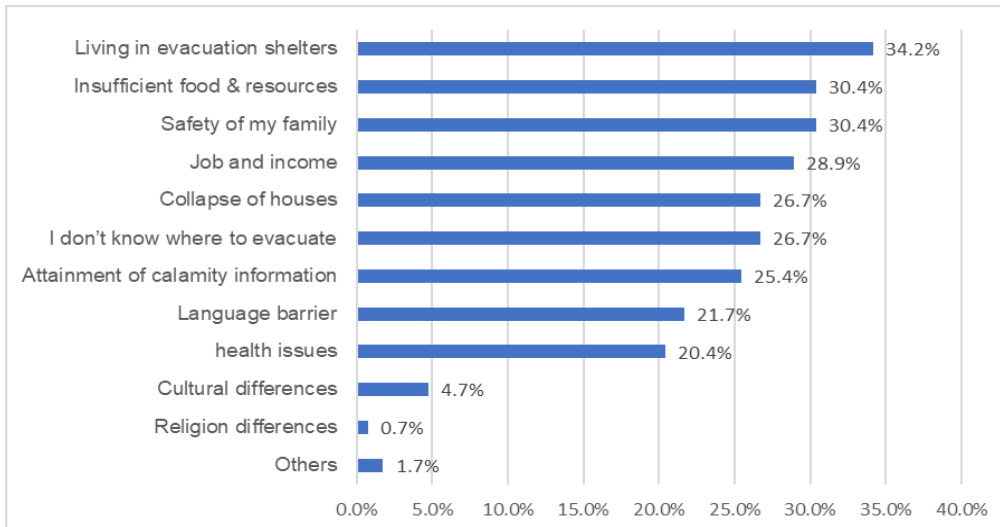
## ⑧ About Calamities

Q35) Do you feel anxious in case of calamities?



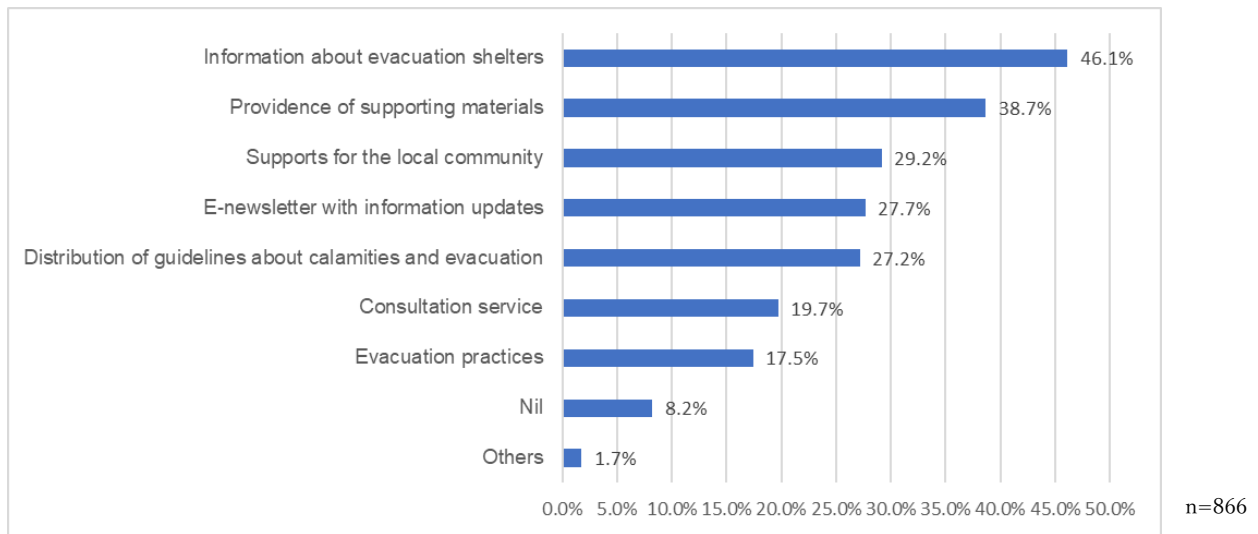
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Q36) For those who have chosen (1) yes in Q35– what kind of anxiety do you have? (Multiple answers)



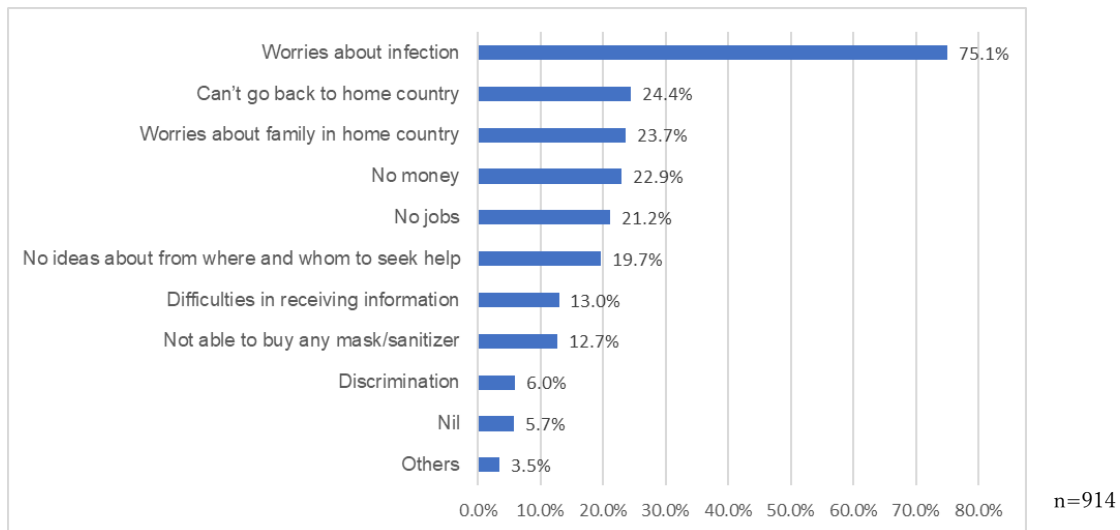
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**Q37) What do you for support during calamities? (Multiple answers)**

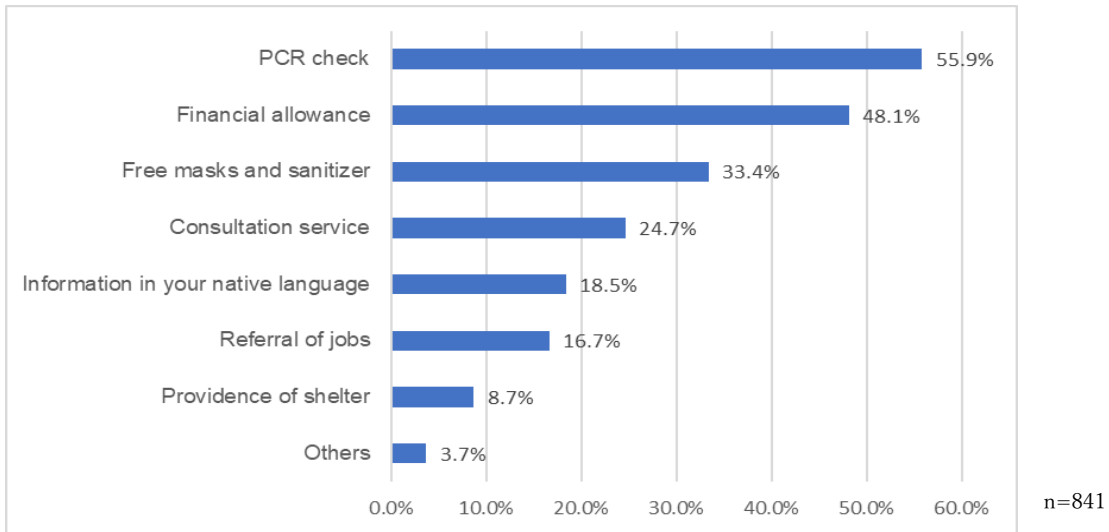


**⑨ About Infection of COVID-19**

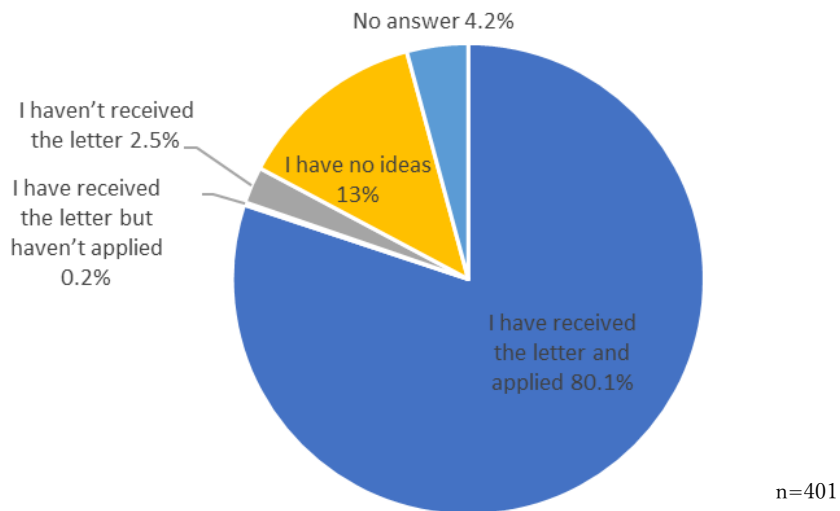
**Q38) Do you have issues during this outbreak of COVID-19? (Multiple answers)**



Q39) What kind of support should Japan and the city office provide? (Multiple answers)



Q40) Do you know about the fixed-amount financial allowance?



# Survey for International Citizens Kisarazu City

\* Please provide your answers on the “answer sheet”.

\* Please also answer the optional questions in Japanese/English if at all possible.

## 1. About you

### Q1) Please state your gender.

- (1) Male (2) Female (3) No answer

### Q2) Please state your age group.

- (1) 20–29 (2) 30–39 (3) 40–49 (4) 50–59 (5) 60–69 (6) 70–79  
(7) 80or above

### Q3) Please state your nationality.

- (1) Australian (2) Brazilian (3) Canadian (4) Chinese (5) Iranian  
(6) Indian (7) Indonesian (8) Malaysian (9) Mongolian (10) Burmese  
(11) Nepalian (12) Pakistani (13) Filipina (14) Korean (15) Russian  
(16) Sri Lankan (17) Taiwanese (18) Thai (19) British (20) American  
(21) Vietnamese (22) Others

### Q4) Please state your type of residence visa.

- (1) Diplomacy (2) Governmental official (3) Professor (4) Arts (5) Religion  
(6) Journalist (7) High profession (8) Business & Management  
(9) Legal & Accounting business (10) Medical (12) Educational  
(13) Skills, Humanities/International Services (14) Internal Allocation  
(15) Day-caring (16) Entertainment industry (17) Skills  
(18) Special skills No. 1& 2 (19) Training for special skills No. 1, 2, 3  
(20) Cultural activities (21) Short-term residence (22) Student (23) Training  
(24) Family residence (25) Special activities (26)Permanent residence  
(27) Spouse of Japanese nationals (28) Spouse of permanent resident holder  
(29) Permanent permit

### Q5) Please state your occupation.

- (1) Agriculture, fishing, forestry (2) Manufacturer (3) Architecture  
(4) Sales and retails (5) Hotel, catering, service (6) Transportation  
(7) Real estate (8) Electricity, gas, water (9) Finance & insurance  
(10) Communications (11) Education (12) Medicines (13) Housewife  
(14) Student (15) Trainee (16) Jobless (17) Others

### Q6) How many years have you been living in Japan?

- (1) Within 1 year (2) Within 1–3 years (3) Within 3–5 years  
(4) Within 5–10 years (5) Within 10–20 years (6) Within 20–30 years  
(7) Within 30–40 years (8) Within 40–50 years (9) Over 50 years (10) Unknown

**Q7) How many years have you been living in Kisarazu city?**

- (1) Within 1 year    (2) Within 1–3 years    (3) Within 3–5 years  
(4) Within 5–10 years    (5) Within 10–20 years    (6) Within 20–30 years  
(7) Within 30–40 years    (8) Within 40–50 years    (9) Over 50 years    (10) Unknown

**Q8) Whom are you living with?**

- (1) Alone    (2) Family    (3) Friend/Partner    (4) Colleague    (5) Others

**Q9) What form of housing are you living in?**

- (1) Rental (apartment/houses, etc.)    (2) Your own house    (3) Public estate  
(4) Hostel of your office/school    (5) Friend's house    (6) Others

## 2. About Kisarazu City

**Q10) Please state the reason for living in Kisarazu city. (Multiple answers)**

- (1) To live with my family    (2) For my work/study    (3) I have friends here  
(4) I was born and raised here    (5) Kisarazu is a good place to live in  
(6) No special reasons    (7) Others

**Q11) Please state the good points of your town. (Multiple answers)**

- (1) Decent city planning    (2) Good neighborhood    (3) Near Tokyo  
(4) Silent, with nature    (5) Near the sea    (6) Secure    (7) Good for child raising  
(8) Convenient transport    (9) Reasonable housing fees  
(10) Sufficient medical and social supports    (11) Large scale shopping malls are available  
(12) Neighborhood with the same country of origin    (13) No good points    (14) Others

**Q12) Please state the bad points of your town. (Multiple answers)**

- (1) Lack of entertainment    (2) Lack of restaurants  
(3) Lack of grocery stores and convenience stores    (4) Transports are inconvenient  
(5) Language barrier    (6) No signs in your native language  
(7) No supports to international citizens    (8) Discrimination  
(9) No platforms to learn Japanese    (10) Lack of communication and exchange with Japanese  
(11) Difficult to look for a job    (12) Lack of consultation service    (13) No bad points  
(14) Others

**Q13) What is necessary to make our environment better to live in? (Multiple answers)**

- (1) Providence of information in multiple languages  
(2) More platforms to learn Japanese    (3) Interpretation service in public facilities  
(4) Evacuation supports in calamities    (5) Consultation desk for foreigners  
(6) Living allowance    (7) More platform to communicate with the local community  
(8) Nil    (9) Others

**Q14) Do you want to continue to live in Kisarazu?**

- (1) Yes    (2) No    (3) No ideas

### 3. About Your Life

**Q15) Do you have worries in your daily life? (Multiple answers)**

- (1) Language barrier when I express myself
- (2) Understanding others' Japanese
- (3) Cultural and habit differences
- (4) In case of calamities
- (5) In case of sickness and injuries
- (6) About baby and child raising
- (7) Way to put away garbage
- (8) Residence
- (9) Job & career
- (10) Transportations of buses and trains
- (11) Human relationship in the local community and in workplace
- (12) Discrimination
- (13) Insufficient information on signs in native language
- (14) Bonding with others from your home country
- (15) Communication with Japanese people
- (16) Nil
- (17) Others

**Q16) Whom do you talk to when you have worries and problems? (Multiple answers)**

- (1) Your family in Japan
- (2) Your family in your home country
- (3) Japanese Friends and acquaintances in Japan
- (4) Your native friends and acquaintances in Japan
- (5) Foreign friends and acquaintances in Japan
- (6) Your local community
- (7) Colleagues/classmates
- (8) Local office
- (9) Embassy
- (10) No one to talk to
- (11) Others

**Q17) Are you participating in any communities? (Multiple answers)**

- (1) Gatherings for international persons
- (2) Local government
- (3) Local community association
- (4) Groups in your workplace
- (5) Nil
- (6) Others

**Q18) What do you specifically want to know in our daily life? (Multiple answers)**

- (1) Medical support
- (2) Insurance
- (3) Child-raising
- (4) Education
- (5) Job & career
- (6) Calamity preventions
- (7) Social welfares
- (8) Housing
- (9) Tax
- (10) Pension
- (11) Festivals and events
- (12) Others

**Q19) How do you get necessary information for your daily life? (Multiple answers)**

- (1) TV
- (2) Radio
- (3) Internet
- (4) Newspaper/Magazine
- (5) Facebook
- (6) Twitter
- (7) Instagram
- (8) LINE
- (9) Website of the city
- (10) City newspaper
- (11) E-newsletter
- (12) Family
- (13) Friends and acquaintance
- (14) Your local community
- (15) Your colleagues
- (16) Others

### 4. About Japanese

**Q20) Please state your Japanese speaking proficiency.**

- (1) Fluent
- (2) Daily communication
- (3) Daily greeting
- (4) Not eloquent at all

**Q21) Please state your Japanese reading and writing proficiency.**

- (1) Able to read and write Kanji and Hiragana
- (2) Able to read and write Hiragana
- (3) Able to read Hiragana, but not to write
- (4) Not eloquent at all



**Q22) How did you learn/are you learning Japanese? (Multiple answers)**

- (1) School (2) Workplace (3) Japanese school (4) Self-learn (Internet)  
(5) Self-learn (books) (6) I did not learn/I am not learning Japanese at all (7) Others

**Q23) If you are able to learn Japanese in Kisarazu city, what do you see important?**

**(Please select the most important three in sequence)**

- (1) Free lessons (2) Chargeable but quality lessons  
(3) Convenient locations nearby your home/workplace  
(4) Teachers who speak your native language (5) Good timeslot  
(6) Practical Japanese for job and career (7) Practical daily life Japanese  
(8) Online lesson (9) One-on-one lesson (10) Group lesson (11) Others

## 5. About Medical Support

**Q24) How do you go to hospitals and clinics?**

- (1) With family (2) With Japanese Friends and acquaintances  
(3) With your native friends and acquaintances  
(4) With foreign friends and acquaintances (5) With colleague or classmates  
(6) With your local community (7) Alone (8) I don't go to hospitals/clinics  
(9) Others

**Q25) Do you have worries and problems when you visit hospitals/clinics? (Multiple answers)**

- (1) When filling out documents and description of symptoms  
(2) When explaining your symptoms  
(3) Ways to intake medicine and understand their effects  
(4) Understanding doctors/ nurses (5) Understanding signage in hospitals  
(6) Cultural and religious differences  
(7) Difference of the medical system with your home country (8) Nil (9) Others

## 6. About City Office

**Q26) Have you used any facilities of our city office? (Multiple answers)**

- (1) City office (ekimae station complex/ Asahi complex)  
(2) Branch office, contact office (3) Clean center (4) Public hall (5) Library  
(6) Citizen hall (7) Social Welfare hall (8) Citizen Stadium (9) Iki-iki hall  
(10) Sport field, baseball court (11) Kisarazu Mirai Lab.  
(12) Kaneda Region Communication Center (13) Nursery  
(14) Parking lot/bike parking (15) Culture museum (16) Park  
(17) Child-raising support center (18) Manabi Learning support center (19) Nil

**Q27) Which one of the followings matches with the services provided by the city office?**

- (1) Excellent (2) Good (3) Fair (4) Bad (5) Very bad (6) No ideas

**Q28) Please select the ones match with the administrative services provided by Kisarazu city office. (Multiple answers)**

- (1) Good service/ serving attitude of staff
- (2) Friendly
- (3) Easy to talk with
- (4) Procedures are easy to understand
- (5) locations are easy to understand
- (6) Hygienic
- (7) Easily accessible
- (8) Well-equipped
- (9) Bad service/serving attitude of staff
- (10) Not friendly
- (11) Language barrier
- (12) Long waiting time
- (13) Complicated procedures
- (14) Signages are only in Japanese
- (15) no support to international citizens
- (16) Discriminating
- (17) Others

## 7. About Kisarazu International Friendship Association

**Q29) Have you heard of the Kisarazu City International Friendship Association (KIFA)?**

- (1) Yes
- (2) No

**Q30) Are you familiar with the following KIFA activities? (Multiple answers)**

- (1) Japanese classes
- (2) English/Chinese classes
- (3) Bus tours
- (4) Festival and events
- (5) New Year party
- (6) Home stay
- (7) No

**Q31) Have you ever participated in any KIFA activities?**

- (1) Yes
- (2) No

**Q32) Do you want to participate in KIFA's activities?**

- (1) Yes
- (2) No
- (3) No ideas

**Q33) For those who have chosen (2) No in Q32), please state the reason(s). (Multiple answers)**

- (1) No time
- (2) Not interested
- (3) I don't want to communicate with Japanese people
- (4) I don't know how to participate
- (5) No activities look good for me
- (6) Others

**Q34) What activities will be appealing to you? (Multiple answers)**

- (1) Exchange with Japanese people
- (2) Activities only for international citizens
- (3) Japanese cooking classes
- (4) Japanese culture learning events
- (5) Daily life wisdom seminar
- (6) Japanese classes for Japanese proficiency test
- (7) Others

For more information about KIFA's activities,  
please visit, <http://kifa-all.com>

## 8. About Calamities

**Q35) Do you feel anxious in case of calamities?**

- (1) Yes
- (2) No
- (3) No ideas

**Q36) For those who have chosen (1) yes in Q35– what kind of anxiety do you have?**

**(Multiple answers)**

- (1) Language barrier    (2) Cultural differences    (3) Religion differences
- (4) I don't know where to evacuate    (5) Living in evacuation shelters
- (6) Safety of my family    (7) Attainment of calamity information
- (8) Insufficient food & resources    (9) health issues    (10) Job and income
- (11) Collapse of houses    (12) Others

**Q37) What do you for support during calamities? (Multiple answers)**

- (1) E-newsletter with information updates    (2) Information about evacuation shelters
- (3) Supports for the local community    (4) Consultation service
- (5) Providence of supporting materials    (6) Evacuation practices
- (7) Distribution of guidelines about calamities and evacuation    (8) Nil    (9) Others

## 9. About Infection of COVID-19

**Q38) Do you have issues during this outbreak of COVID-19? (Multiple answers)**

- (1) Worries about infection    (2) Difficulties in receiving information
- (3) No ideas about from where and whom to seek help    (4) No jobs    (5) No money
- (6) Worries about family in home country    (7) Can't go back to home country
- (8) Not able to buy any mask/sanitizer    (9) Discrimination    (10) Nil    (11) Others

**Q39) What kind of support should Japan and the city office provide? (Multiple answers)**

- (1) PCR check    (2) Financial allowance    (3) Free masks and sanitizer
- (4) Providence of shelter    (5) Referral of jobs    (6) Consultation service
- (7) Information in your native language    (8) Others

**Q40) Do you know about the fixed-amount financial allowance?**

- (1) I have received the letter and applied    (2) I have received the letter but haven't applied
- (3) I haven't received the letter    (4) I have no ideas

Please contact us if you haven't received the letter  
or for difficulties filling out the documents.

Kisarazu special fixed-amount financial allowance office

(Kisarazu city office– Industrial promotion division

Phone No) 0438-23-8698 Weekdays- 8:30 am - 5:00 pm

## 10. Optional Question

**Q41) Please feel free to fill out any other opinions.**

(\*) Please fill out in Japanese/English if at all possible.

**End of Questionnaire. Thank you very much for your cooperation!  
Please fill out your answers on the answer sheet, seal that in our  
envelope, and post it back to us.**

## Answer sheet of the questionnaire

\*Please write the number in the answer field.

\*Please also answer the optional questions in Japanese/English if at all possible.

Theme	Q	Answer	If you select "Others", please write the detail.
1	1		
	2		
	3		
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2	10		
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5	24		
	25		

Theme	Q	Answer	If you select "Others", please write the detail.
6	26		
	27		
	28		
7	29		
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8	35		
	36		
	37		
9	38		
	39		
	40		
10	41		

End of Questionnaire. Thank you very much for your cooperation!